

8.4 Brief On How To Improve The It Infrastructure And The Extent To Which It Shall Significantly Relay In The Disclosure Process

The Group continuously strives to create effective communication channels in order to stay connected with shareholders and its other stakeholders. Therefore, in 2023, the Group reviewed the website to ensure its alignment with best practices and launched a completely revamped website, aligned with the newly evolved GIG brand. All sections, including the investor relations tools on the website are further enhanced with the latest technological advancements, which

are displayed in a manner that assists shareholders, as well as current and potential investors to practice their rights and evaluate the Group's performance. In addition, as part of our transparent disclosure process, GIG ensures to simultaneously upload all its disclosures on the web, placed under Investor Relations. The Group strives to take every step to further enhance the digital experience of our stakeholders by improving and applying all possible IT infrastructures.

Rule 8: Brief On The Mechanisms Of Protecting And Respecting Shareholders' Rights

9. Brief On The Mechanisms Of Protecting And Respecting Shareholders' Rights

The Group's corporate governance framework ensures that all shareholders are able to practice their basic rights fairly and equitably. To ensure equal dealing with all shareholders, is a clearly stated goal in the Group's Article of Association, as well as in its internal

regulations. In addition to that, the Group has reviewed the mechanism of shareholders participation in the General Assembly meetings to ensure that all shareholders are encouraged to participate and vote in those meetings.

9.1 Brief On Applying Shareholders' Rights Identification And Protection To Ensure Justice And Equality Among All Shareholders

The Group's Article of Association and its internal regulations clearly state the required procedures to ensure that all shareholders are practicing their rights equitably and fairly, and in a manner that doesn't intervene with the relevant bylaws and regulations.

9.2 Brief On Creating A Special Register Kept At The Clearing Agency

The Group has a special register that is kept at the Clearing agency, this register contains the names of the shareholders as well as their nationalities, their home towns, and the total number of owned shares, any updates are marked in the register accordingly.

9.3 Brief On How To Encourage The Shareholders To Participate And Vote In The Meetings Of The Group's General Assemblies

The Group has approved policies and procedures and is in compliance with regulatory requirements. These include the details of the mechanisms of participating in General Assembly meetings and the procedures for holding the meetings, these are as follows:

- Allow shareholders to effectively participate in the General Assembly meetings, to discuss issues listed in the agenda and the inquiries related thereto concerning various aspects of the Group's activities. Allow shareholders to ask questions to the members of the Board and to the external auditor, provided that the BOD members and the external auditor answer such inquiries in a manner that doesn't harm the Group's best interests.
- Enable shareholders who own 5% or more of the capital to add topics to the meeting agenda.

- Allow shareholders to review all data in the disclosure register of the Board and Executive Management members.
- Issues presented to the General Assembly shall be associated with sufficient information allowing shareholders to make decisions thereof properly.

With regards to the voting mechanisms, the Group has issued approved guidelines that comply with regulatory requirements to ensure providing shareholders with equitable chances to vote, without any obstacles that could lead to voting prohibition, since voting is an inherent right for shareholders.